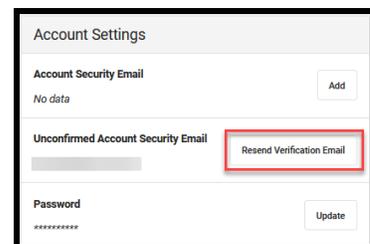# Clark County School District
Account Security Email and Password
Campus Parent/Student

Account Security Email and Password

PATH: User Menu > Settings > Account Settings

From the Campus Parent/Student Portal or mobile app:

● Select **Settings** > **Account Settings** > **Account Security Email.**
● Select **Add.**
● Enter **New Account Security Email, Confirm New Account Security Email** and **Campus Password**
● Select **Save**.
● An email will be sent to verify the change.
    ○ **NOTE**: Setting up an Account Security Email address in the Account Settings tool does not set the contact email found in the Contact Preferences tool.
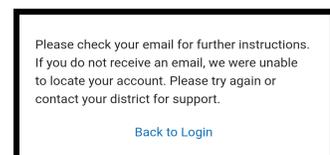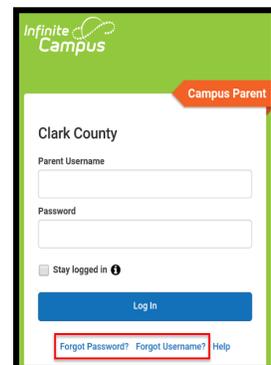● Select **Resend Verification Email** to resend a verification email.

Campus Parent/Student Login

PATH: Campus Parent/Student Portal or Mobile App > Login Page

From the Campus Parent/Student portal or mobile app login page, select the **Forgot Password** or **Forgot Username** recovery links to retrieve a username (parents/guardians and students) or to reset a password (parents only).

● To retrieve a Campus Parent/Student username:
    ○ Select **Forgot Username.**
    ○ Enter the Account Security Email address.
    ○ Select **Submit** (app) or **Continue** (web).
● To reset a Campus Parent password:
    ○ Select **Forgot Password.**
    ○ Enter the username.
    ○ Select **Submit** (app) or **Continue** (web).
● To reset a Campus Student password:
    ○ Visit https://myaccount.ccsd.net.
    ○ Visit https://stutech.ccsd.net for more information.
● An email notification will be sent to the Account Security Email address.

IMPORTANT: The Account Security Email address is used strictly for retrieving a username (parents/guardians and students) or resetting a password (parents/guardians only). To utilize the **Forgot Username** or **Forgot Password** links, the parent/guardian or student must confirm their account security email.

Contact Information

Contact the Portal Help Desk at portalsupport@nv.ccsd.net or call (702) 799-7678 for assistance or to reset a password without an Account Security Email.