Uninstalling/Reinstalling Adobe Reader

To assist you in the process of uninstalling/reinstalling your Adobe Reader, please complete the following processes. Please note that these directions are intended for use with CCSD computers. The steps for each process are included below.

- 1. Uninstall Adobe Reader.
- 2. Reinstall Adobe Reader using the provided link.
- 3. Complete the Security Settings and Updater changes.

NOTE: If you have any version of Adobe Acrobat (a.k.a. Adobe Pro, Adobe Standard) or the Adobe Creative Suite, these must also be uninstalled prior to the installation of the Adobe Reader 10.1.1.

1. Uninstalling Adobe Reader

- 1. Choose the **Start** menu in the lower left-hand corner of the screen.
- 2. Choose **Control Panel** from the menu.

a. This may be under **Settings** in the menu.

Internet Internet Explorer	My Documents					
E-mail FirstClass	My Recent Documents >		0			
👸 UltraSnap	My Music		L	Programs	1	
Mozilla Firefox v5.0	My Computer	nal	3	Documents	•	
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Adobe Reader X.1	100 <u>R</u> un	Ň		Run		
Adobe Acrobat XI Pro		2			_	
All <u>P</u> rograms		Š	0	Shut Down		
	Log Off 🚺 Shut Down	-	_		_	

If you cannot see the Control Panel, your ability to make changes may be limited. Please contact your ECS for further assistance.

- 3. Choose Add or Remove Programs.
- 4. Find **Adobe Reader** on the list.

If you do not see Adobe Reader (or any of the Adobe products listed above in the note) on the list, proceed directly to the section titled Reinstall Adobe Reader.

- 5. Choose Remove.
- 6. Choose Yes when prompted by "Are you sure you want to remove Adobe Reader from your computer?"
- 7. Close the Add or Remove and Control Panel windows.

2. Downloading Adobe Reader

- 1. Use this link to download Adobe Reader 10.1.1 https://FileTransfer.SpectrumK12.com/Misc/Download.html
- 2. Choose **Run** in the JavaPowUpload window.



3. Click OK.

Save to: 1/0099-/VIN-S011/0099Data/users\staff\PICKAMP	🖻 Browse 🕹 Download
Could not load data from FileProcessingScripts/GenerateXML.as	In the second se

9. Select Browse to select the destination for the download.

Save to: C:\Documents	and S	Browse	Download
Name	Date	Size	

10. Choose **Desktop** for the Destination. You may have to scroll up to find it on the list.

🕌 Choose de	estination directory	
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	ок	Cancel

11. Choose AdbeRdr1011_en_US.exe.

Save to: C:Vocuments and S 🖻 Browse 🗣 Download 💷		
Mame Name	Date	Size
AdbeRdr1011_en_US.exe		52.68 MB
Burkburnett Training documents.zip		67.20 MB
ELL & GT documents.zip		207.60 MB

12. Choose Download.

The window will show the installation status. Please be patient as this will take several minutes.



13. Close the window

when the status shows 100%.



14. Locate and double-click the AdbeRdr1011_en_US.exe on your desktop.



The **Setup** window appears.

🛋 Adobe Reader X (10.1.1) - Setup	
\checkmark	
Preparing installation	
This may take a few minutes depending on your processor speed and hardware configuration.	
Extracting installation files 24	.07%
Adobe® Systems IncorporatedCan	icel

15. Click Install to begin the process.



Another window will show the progress of the installation.

🙀 Adobe Re	ader X (10.1.1) - Setup	
X		
Installing Ac	lobe Reader X (10.1.1)	
The progra	n features you selected are b	eing installed.
Status:	Patching files	File: Acrofx32.dll Size: 63384 bytes
InstallShield —		Cancel

16. Click Finish.

🔂 Adobe Reader X (10.1.1) - Setup	×
\checkmark	
Setup Completed	
Setup has successfully installed Adobe Reader X (10.1.1). Click Finish to exit setup.	
InstaliShield Finish)

3. Complete the Security Settings and Updater changes

The steps for changing the security settings can also be found in the Known Issues section of our website.

- 1. Select the **Start** button.
- 2. Select Programs or All Programs.
- 3. Choose Adobe Reader (this should be at the bottom of the list).

The Adobe Reader window will open.

- 4. Choose Accept for the licensing agreement.
- 5. Select the **Edit** menu at the top of the window.
- 6. Select Preferences.
- 7. Select **Security (Enhanced)** from the menu at the left of the window.

📕 Adobe Reader						
File	Edit	View	Window	Help		
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- a. Remove the checkmarks from *Enable Enhanced Security* and *Automatically trust sites from my Wins OS* security zones.
- 8. Select **Updater** from the menu on the left.
 - a. Choose Do not download or install updates automatically if it is not already chosen.
- 9. Click **OK**.
- 10. Click **OK** at the Are you sure... prompt.
- 11. Close Adobe Reader.

It is recommended that you restart your computer after the installation to be sure that all changes take effect. If you have any questions, please contact the SEMS Help Desk at 799-0295.