Encore 7.1.X.XX support for Mac OS X, Safari and Adobe Reader

Version Matrix

Operating System	Adobe Reader Version	Browser Name &Version	Supported (Yes or No)
Macintosh OS X 10.6	10.1	Safari 5.0.5	Yes
		Safari 5.1	No
	9.4	Safari 5.0.5	Yes
		Safari 5.1	No
	10.1 or lower	Chrome X.X	No
		Firefox X.X	No
Windows XP SP3 or Windows 7	Adobe 10.1	Internet Explorer 7	No
		Internet Explorer 8	Yes
		Internet Explorer 9	Yes
	Adobe 9.4	Internet Explorer 7	Yes
		Internet Explorer 8	Yes
		Internet Explorer 9	Yes
	Adobe 10.1 or lower	Firefox X.X	No
	Adobe 10.1 or lower	Chrome	No

Not Supported

1. Any versions of Firefox or Chrome do not support opening of Encore PDF forms using Adobe Reader on Mac OS X or Windows PC.

Supporting Documentation

As published by Adobe Corporation on July 20th 2011

With today's release of the Safari 5.1 browser, we wanted to alert you of some compatibility issues and workarounds that relate to Adobe Reader and Acrobat. Adobe Reader and Acrobat are not compatible with the Safari 5.1 browser, announced today. Adobe Reader and Acrobat will continue to work as standalone applications on Mac OS X 10.7 and 10.6, and will render PDF documents outside of the browser, but applications that require the Adobe Reader or Acrobat plug-in to render PDF documents in the Safari browser will be affected. For Adobe Reader, Acrobat, and LiveCycle customers who utilize functionality like forms, digital signatures, portfolios, guides, 3D, extended PDFs and rights management, and who require the Adobe Reader or Acrobat plug-in to render PDF documents in the Safari browser, we recommend that you continue to use Safari 5.0.x and Mac OS X 10.6.

As we continue to investigate this, we will be sure to keep you updated. Currently, we expect to provide a better workaround for this issue before the end of 2011.

What solutions are available to avoid this problem?

Adobe recommends customers stay with Mac OS 10.6 and Safari 5.0.x in order for in-browser use cases to continue to function.

When is a resolution to this issue expected?

Adobe expects to provide a better workaround for this issue before the end of 2011.

Can customers use a different web browser like Firefox, Chrome, or Opera?

Acrobat Reader plug-in and Acrobat plug-in are dependent on the WebKit WebPlugin API and capabilities that were unique to Safari. Other browsers like Firefox, Chrome, or Opera do not have the required functionality to run the plug-ins properly.

For complete article and more information –

http://blogs.adobe.com/adobereader/2011/07/compatibility-advisory-regarding-adobe-reader-plug-in-and-acrobat-plug-in-with-safari-5-1.html

http://kb2.adobe.com/cps/908/cpsid_90885.html

Adobe Reader

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Version 9.4.0

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http://sems-test.sems.ccsd.net/eClient

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Encore® 7

Student: **JOSEPH STENGER**   ID: **527026**   Form

Please fill out the following form. You cannot save
Please print your completed form if you would like a

Return to Event Group

Highlight Fields

About Internet Explorer

Windows®
Internet Explorer 7

Version: 7.0.5730.13
Cipher Strength: 128-bit
Product ID: 92318-600-0011903-04006
Update Versions:0

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System Info...

Last Updated By: supportadmin

DATE: 04/29/2010

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CCF-530
08/07

Clark County School District
Las Vegas, Nevada
Student Support Services Division
INDIVIDUALIZED EDUCATIONAL PROGRAM (IEP)
INFORMATION

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STUDENT/PARENT INFORMATION

Student: JOSEPH		R STENGER	Sex: M	Birth Date: 10/17/1999	Grade: 05
Student ID: 527026	Student Primary Language: ENGLISH		Student English Proficiency Code (optional): EE		
Address: 9741 CASPER PEAK CT					
City/State/Zip: LAS VEGAS		NV	89117	Student Phone: 250-6747	