Department Overview

The LINKS team provides direct services, consultative services, technical support, parent training, classroom consultation, professional development opportunities, and supplemental programs for students with Autism Spectrum Disorder and other disabilities. Some of the resources that may be provided include: individualized student support and intervention, onsite technical assistance, professional development, Alternate Route to Licensure and Certification (ARL/ARC) Program for Special Education, and parent training. The LINKS team is comprised of over 100 staff members, which include administration, teachers, and highly trained support staff personnel. This trans-disciplinary team has a wide variety of experiences and promotes a cooperative and collaborative model of support.

Performance Measures

<u>Communication</u>: The LINKS team communicates with parents by offering parent training, consisting of five sessions at the LINKS office and three home generalization sessions, as well as, providing quarterly progress reports to parents for School-Based Individual Intervention Services (SB-IIS).

<u>Consistency</u>: The LINKS team ensures consistency by providing professional development for autism teachers, pre-service ARL candidates, and 1st through 3rd year ARL/ARC teachers.

<u>Customer Service</u>: The LINKS team assesses customer service and satisfaction in the areas of job skill level, delivery of services, and level of professionalism as it relates to courtesy, meeting customer needs, and patience through the use of surveys.

Department Services

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Autism

- Provides supports and services to students, staff, and families.
- Provides professional development opportunities for District staff working with students with autism.
- Facilitates observations at the Variety School-Cleveland Clinic Autism Programs.
- Provides consultation for autism teachers.
- Provides intensive training for autism teachers and staff.
- Assesses for the need for School-Based Individual Intervention.
- Provides School-Based Individual Intervention Services.
- Provides Connection Center Parent Training referrals.
- Collaborates with Autism Partnership for the Trainer of the Trainer model.

Alternate Route to Licensure

- Provides support to 1st through 3rd year ARL Teachers and Alternative Route to Certification (ARC) special education teachers.
- Provides a wide range of professional development opportunities.
- Provides professional development for preservice special education teachers.

Crisis Prevention Institute (CPI)

• Provides CPI training districtwide.

