Student Services Division Related Services Dr. Beth Howe Center, 3626 Pecos-McLeod Interconnect Las Vegas, Nevada 89121 Melissa Suazo, Director masuazo@interact.ccsd.net 702-799-7461

Department Overview

The Related Services Department provides supervision for the CCSD Psychological, Health, Speech/Language, and Occupational and Physical Therapy Services departments. Related Services coordinates and manages Supplementary Home Services which are services designed for students with chronic illnesses that are likely to result in frequent intermittent absences throughout the school year. The department coordinates all health-related partnerships for the District including school-based health and wellness centers that provide physical, vision, and dental services. Lastly, the department supports twenty-eight outsourced Child Find teams to meet the district's child find responsibility.

Performance Measures

<u>Communication</u>: Monthly calendars are disseminated to schools, staff, and community liaisons for school-based health and wellness centers, offering information to students and families.

<u>Consistency</u>: Yearly data is collected from all health-related partnerships and an annual review of services is conducted and shared with other District departments, the Student Services Division, and the Board of School Trustees.

<u>Customer Service</u>: Customer Service is evaluated through the use of surveys completed by staff, providers, and families. The results are reviewed and utilized to gather information, improve the delivery, efficiency, and quality of services and to determine if the services provided are meeting the needs of the students, families, and community.

Department Services

- Provides supervision to related services department administrators by providing leadership, direction, and support to all personnel, CCSD schools, and the community.
- Communicates with all health-related partners on a monthly basis.
- Responsible for employee services for all related services staff.
- Reviews requests for Independent Educational Evaluations (IEE).
- Oversees the Project Smile grant which provides urgent dental care to students in crisis who have no other dental resources.
- Processes requests for Supplemental Home Services, tutoring provided to qualified students that have intermittent medical issues and who are missing school.
- Develops agreements and memorandums of understanding for all health-related partnerships.
- Provides training to all outsourced Child Find teams in order to improve consistency of procedures and efficiency of referral timelines.

