Student Services Division
Student Education Management Systems (SEMS) – Infinite Campus
4260 Eucalyptus Avenue
Las Vegas, Nevada 89121

Stephanie Pocchia, Coordinator
sepocchia@interact.ccsd.net
702-799-5385

Department Overview

SEMS administers the districtwide Infinite Campus Special Education module for developing, tracking, and reporting eligibilities and IEPs for approximately 40,000 students with disabilities.

The mission of the SEMS Department regarding Infinite Campus is to develop and implement a business-critical, districtwide, student data management system that provides focused and actionable data to support instruction as well as compliance with federal and state regulations in an efficient, effective manner with a high level of customer satisfaction.

Performance Measures

Communication: SEMS conducts daily briefings to support consistency in communication and customer service.

Consistency: SEMS reviews helpdesk calls to support consistency in our responses to stakeholders, identify potential areas that may need additional support or professional development, and review the number of calls, call wait time, and call processing time to ensure a high-quality customer service experience.

Customer Service: SEMS measures the quality of our professional development and helpdesk support via anonymous surveys and reviews the results monthly.

Department Services
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- Liaison to NV Department of Education to represent CCSD's needs in the development of the state-edition IEP in Infinite Campus.
- Develops and provides Infinite Campus IEP professional development for various stakeholders (e.g., special education teachers, speech language pathologists, psychologists, nurses, occupational and physical therapists, special education instructional facilitators, school administrators, etc.).
- Provides end-user support via the SEMS Helpdesk.
- Provides end-user support via help camps.
- Provides end-user support via InterAct conferences.
- Audits schools' special education data in Infinite Campus and works with schools on data integrity and compliance.
- Collaborates with other SSD departments to develop custom tabs in Infinite Campus to replace stand-alone, silo databases and/or improve business processes.
- Collaborates with other SSD departments to develop ad hoc reports that meet their needs and supports data-driven decision making.
- Develops various state reports.

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CCSD
CLARK COUNTY
SCHOOL DISTRICT