

TECHNOLOGY & INFORMATION SYSTEMS SERVICES DIVISION STUDENT INFORMATION SYSTEMS SERVICES

Infinite Campus



Campus Parent/Student and Mobile App User Guide

August 2020



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CAMPUS PARENT/CAMPUS STUDENT – MOBILE APP

Campus Parent/Campus Student and the Mobile App are available to help parents and students more effectively monitor student progress. They provide detailed, realtime information including: Calendar, Assignments, Grades, Grade Book Updates, Attendance, Schedule, Academic Plan, Health (Immunizations Only), Fees/Payments, Reports, District/School Notices, Cafeteria Balance, and School Meals Application.

Use your existing user name and password to access Campus Parent or Campus Student, and/or the Mobile App.

Mobile App

The new mobile applications, Campus Student (for students) and Campus Parent (for parents) can be downloaded from Google Play or the Apple App Store. In the search field, enter either "**Campus Parent**" or "**Campus Student**" to find the application.



Campus Parent



Campus Student

Log In to the Mobile App

When logging in to the mobile app, type "**Clark**" into the District Name field, and select **Nevada** in the State field. Once you click on the **Search District** button, select **Clark County** District.

Infinite Campus	
District Name Clark	Infinite Campus
State Nevada	Select Your District
Search District Help	Clark County >



Login screen for Campus Parent/Campus Student

Whether you are logging in to the mobile app or on the web, you will need to enter your **Username/Password** and click **Log In**.

Note: In the mobile app, there is a checkbox to **Stay logged in**. When using this feature, you will not need to log in each time you access the mobile app.

To utilize the **Forgot Username** (parents and students) and **Forgot Password** (parents only) recovery links, you must set up your Account Security Email in the Account Settings tool. Please see the Password section below for more information regarding password reset. If you need assistance, you may contact

Infinite Campus	
Campus Parent	
Clark County Parent Username	
Myaccount	
Password	
Show	
Stay logged in 1	Username and Password recovery feature
Forgot Password? Forgot Username? Help	leature
Change District	
or	

your child's school Campus Liaison or the Portal Help Desk at <u>0068-SDM-</u> <u>portalsupport@nv.ccsd.net</u> OR **702-799-PORT (7678)**.

Settings

To access Settings, click on the **User Menu** (Silhouette Icon) in the upper right corner, and select **Settings.**

Within the settings menu, you have the ability to update your Account Settings, Contact Preferences, Current Devices, and Notification Settings.

	199 a	
Jose		
Settings		
Language	Settings	
Give Feedback	Notification Settings	>
Log Off	Account Settings	>
	Contact Preferences	>
	Current Devices	>
	Access Log	>



Settings > Account Settings

The **Account Settings** allow users to update their Account Security Email or change their password (parents only).

Account Settings	
Account Security Email ទ្រាក.ccsd.net	Update
Password	Update

Locate the Account Settings by clicking on the **User Menu** (Silhouette Icon) in the upper right corner, then select **Settings**, and click **Account Settings**.

Account Security Email

Campus Parent/Student users have the ability to update (change) the Account Security Email within the Account Settings tool. The system will email recovery instructions to the Account Security Email address when using the **Forgot Username** recovery link on the Campus Parent/Student login page.

Upon updating the Account Security Email, the system will ask that you confirm the new email account by clicking on the confirmation link sent to the new email inbox.

< Back	Email has been saved but has not been confirmed. Please check your
Account Settings	link sent to you to confirm your email account for use
Account Security Email @NV.CCSD.NET	Update
Unconfirmed Account Security Email @ad.ccsd.net	Resend Verification Email
Please confirm your Infinite Campus User Account email	address
ic-no-reply@interact.ccsd.net Fri 5/8	
Please click on the link below to validate your Infinite Can https://campus.ccsd.net/campus/unique-link/PTHWXF?ap	npus User Account email address: pName=clark



Password

Campus Parent Users have the ability to update (change) their account password within the Account Settings tool. The system will email recovery instructions to the Account Security Email address when using the recovery link **Forgot Password** on the Campus Parent login page. When creating <u>strong passwords</u>, parents should include a mix of letters, punctuation, symbols, and numbers to make them more secure.

Current students have the option to reset their password by visiting <u>https://myaccount.ccsd.net</u>. Click on the **Reset Your Password or Retrieve Your Current CCSD Standard ID (Active Directory)** button and follow the appropriate steps. Please visit <u>https://stutech.ccsd.net</u> for more information.

Settings > Contact Preferences (Phone Numbers & Email Addresses)

Parents and students can manage their personal contact information, including Cell Phone, Work Phone, Other Phone, and Email Address. When you update, the changes will go directly into Campus and school personnel will have the most current information.

Parents and students can also manage their contact preferences by selecting the desired language, when you receive messages, and how you receive that message. Currently, CCSD is only using email contacts.

To update contact preferences:

- Select the User Menu (Silhouette Icon) on the top right hand corner
- Select Settings, then select Contact Preferences

🔎 🚨
VICTOR J
<u>Settings</u>
Language
Give Feedback
Log Off



	< Back	
🕌 Enter the contact	Contact Preferences	
	Contact Pielences	
information for the current	Cell Phone	
user such as phone	(702)123-2020x	
numbers email addresses	Work Phone	
	(702)123-0202x	
and language preference	Other Phone	
and click Save .	()X	
	Email Address	
	parent@gmail.com	
	Secondary Email Address	
	user@example.com	
	Preferred Language	
	Your district may send some communications in languages other than English. If you prefer to b	be contacted in a different language, please specify your
	preferred language.	
	US English 🔹	
	Message Preferences	
	For each notification type, select how you prefer to receive messages by checking Voice, Text (S If the Text (SMS) option is enabled message and data rates may apply. Charges are dependent	SMS), or Email.
	to send and receive text messages. To opt out, uncheck the Text (SMS) box at any time.	on your service plun, which may include rees nonn your carrier
	Email	
Note: The Household Phone	PRIMARY EMAIL ADDRESS PARENT@GMAIL.COM	EMAIL
Number can be updated by	Priority	
navigating to Index > More >	Attendance	
	General	
Address Information.	Teacher	
	Behavior Messenger	
	Staff	
	-	
	Save	

Settings > Current Devices

Current Devices allows parents and students to view mobile devices that are currently logged in to their account using the mobile app. This tool allows users to remotely log out of a mobile device, which is helpful if you lose your device and want to log out of the application so that no one else can access information.

From the **User Menu**, select **Settings**, then select **Current Devices**, and a list of devices logged in to Campus Parent/Student or the mobile app will appear. Click **Log Off**.

Current Devices	
Devices currently logged in to the mobile app.	
Apple iPhone 8 Plus Last used:	Log Off



Settings > Notification Setting

This tool allows users to opt out of receiving specific kinds of notifications and establishes thresholds for those they want to receive. For example, you can set thresholds to receive notifications when a grade or score falls below the selected percentage.

Click on the **User Menu** (Silhouette Icon) in the upper right corner, then select **Settings**, and click **Notification Settings**.

Notification Settings
Select notifications to receive. Notifications are deleted after 30 days.
✓ Assignment is scored
Less than 90%
Grade is updated
All grades
Attendance is updated
Responsive course is scheduled

Notification

⁰ ±
Messages (18)
Message Center
Notifications Mark All As Read
Lisa Elizabeth was marked Absent in Ceramics I on 10/08/2018 Vesterday, 2:45 PM
 Lisa Elizabeth's attendance on 09/10/2018 has been updated. Vesterday, 2-44 PM
 Lisa Elizabeth's attendance on 10/04/2018 has been updated. Vesterday, 243 PM
 Lisa Elizabeth received a score of 25 out of 30 on Stages of Clay in Ceramics I Vesterday, 234 PM
 Lisa Elizabeth has an updated grade of B in Ceramics I: Quarter Grade Vesterday, 2:34 PM

Click on the **Notifications** drop-down list (Bell icon), in the upper right corner, to see a list of notifications. Click on each notification to "Mark as Read", or use the **Mark All As Read** button.

Note: Using the **Mark All As Read** button will only remove the blue dot on new notifications but will not delete the notification.

Selecting a Student



To view information for a specific child (student), click the drop-down list in the upper right corner.

The drop-down list only appears when you select specific tools, such as: Assignments, Attendance, Grades, Grade Book Update, Schedule, etc.



Available Tools

Below is a list of the tools available through all three applications:



Message Center

The Message Center includes announcements posted from the school or at the district level. Announcements display based on the timeline set by the creator and cannot be deleted or archived. Click the **Show More** button to display additional text for longer announcements.

Message Center	
Announcements Inbox	
District Announcement 10/05	
We are excited to inform you Infinite Campus has two new and improved mobile apps: Campus Student (for students) and Campus Parent (for parents). Download your free app for real-time access to grades, assignments,	
attendance, schedules, announcements and more. You must type Campus Student or Campus Parent in the search field of the App Store or Google Play to find the new application.	
Show More	

Additionally, the **Inbox** displays messages sent, including those from teachers.



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3	Note: You may see messages posted on the login screen, as well.
Today	

This tool shows the selected student's schedule for the current day and lists any assignments due today or tomorrow.

The schedule shows the times of the period during the day and the student's course, with the teacher's name and room assigned.

This assignment list covers all of the student's courses including those that may not meet on the current day. Click on the **assignment** or the **course name** to view details.

Today Thursday, May 7				
Joseph Alex Michael Test Student Number	Distr Q4 (03/	0 Items in Cart		
Grade 10	01	English 10 H 7:00 AM - 7:40 AM	JORRIN, V Rm: B8-C5	\$0.00 My Cart
	02	Algebra II H 7:45 AM - 8:30 AM	JORRIN, V Rm: B8-C5	My Accounts
Assignments Due Today	03	AP World History 8:35 AM - 9:15 AM	JORRIN, V Rm: B8-C5	
Assignments Due Tomorrow	04	PE II 9:20 AM - 10:00 AM	JORRIN, V Rm: B8-C5	
No assignments.	05	Spanish I 10:05 AM - 11:00 AM	JORRIN, V Rm: B8-C5	



Calendar

This tool collects the selected student's assignments for the week in a simple, single page overview.

Toggle the Assignments Weekly View by selecting the small calendar icon on the top right.

Navigate to other weeks by selecting a week on the calendar.

								-		
2019	May 201	9					TOD			
2019	Su	Mo	Tu	We	Th	Fr	Sa			
Feb				1	2	3	4		Monday 05/13	
Mar	5	6	7	8	0	10	11		No assignments.	
Apr	0	ě	'	ě	-	10				
May	12	13	14	15	16	17	18		Tuesday 05/14	
Jun	19	20	21	22	23	24	25		Expressions assignment Algebra II	14/15 (93.33%)
Jul	26	27	28	29	30	31			Wednesday 05/15	
Aug									No assignments.	
Sep	June 20	19								
Oct									Thursday 05/16	
									Similar triangles Algebra II	
									Friday 05/17 TODAY	

In the Weekly View, you will see assignments for the week and scores. Assignments display for the calendar day on which they are due.

Flagged assignments, such as missing assignments, are also shown. Scored assignments show the points possible, if applicable, or the percentage or rubric score earned.

Click on the **assignment** or the **course name** to show the details page.

Monday 05/13							
No assignments.			Deta	nils nage			
Tuesday 05/14			Dett	ins puge			
Expressions assignment Algebra II	14/15 (93.33%)	↓					
Wednesday 05/15			Similar triangles				
No assignments.			Algebra II				
Thursday 05/16 TODAY			Assigned	Due			
Similar triangles Algebra II	>		0.0713	resteroay			
Friday 05/17			Score Into				
No assignments.			Score Not scored yet	Total Points 15			

The **Schedule** mode contains student schedule information for the selected day.

Antimumta	Cabadala	A.H					
Assignments	Schedule	Attenda	nce				
	May						TODA
2019	Su	Mo	Tu	We	Th	Fr	Sa
Feb				1	2	3	4
Mar	5	6	7	8	9	10	11
Apr			,			.0	
May	12	13	14	15	16	17	18
Jun	19	20	21	22	23	24	25
Jul	26	27	28	29	30	31	
Aug		•	•	•			
Sep							
Oct	June 201	9					

Selecting the **Attendance** mode will show any attendance data for the selected day.

Assignments	Schedule	Attendan	ice					Ea	ast CTA HS	
Dec	May	, itteridan					ΤΟΡΑΥ	05	Marketing I	EARLY RELEASE EXCUSED
2019	way	Mo	Tu	We	тh	E+	TODAT		Lany checkout	
Feb	54	MO	Tu I	1	2	2	4			
Mar					2	•	4			
Apr	5	6	7	8	9	10	11			
May	12	13	14	15	16	17	18			
Jun	19	20	21	22	23	24	25			
Jul	26	27	28	29	30	31				
Aug										
Sep										
Oct	June 201	9								



Assignments

This tool collects all of a student's assignments with the focus on today; click on the specific **assignment** to view details and scroll to see previous and future assignments.

ssignments	
Missing Current Term	Today
Monday 08/13	
Intro Assignment English 12	>
Wednesday 08/15	
Native Animals to Nevada Prin Zoology H	20/20 (100%) >
Monday 08/20	
State Birds Prin Zoology H	50/50 (100%) >
Friday 08/24	
Stages of Clay Ceramics I	30/30 (100%) >
Friday 08/31	
Why Doodling Matters? Ceramics I	15/20 (75%) >

Use the *Missing* and *Current Term* buttons at the top to filter assignments.

Missing Current Term	TODAY
Thursday 05/16	
Similar triangles Algebra II MISSING	0/15 (0%)
Friday 05/17 TODAY	
No assignments.	



Grades

This tool shows all of the grades earned by the selected student for all tasks (such as semester grades) and standards. Posted grades display in bold, with In-Progress grades indicated as "In-progress." The student's Cumulative GPA also displays at the top of the Grades tab, if enabled.

Where the grey arrow displays for a task or standard, click the **task** to view the categories that contribute to the grade. Expand categories to view all included assignments. Click **assignments** to view details.

Grades **Detail Page** Cumulative GPA: 2.05 0 > 1 (07/03 - 10/06) < _ English 10 Sack Progress В English 10 Term Grade Α (1) Term Grade Α Homework 112/130 B+ Weight: 1 (86.15%) Book Review 1 10/10 AP US History Due: 07/24/2017 (100%) nal Fina Final Assessment Banned Book Project 7/10 Pre-Calculus A Due: 07/21/2017 (70%) sh II A BBP OLA 8/10 Due: 07/19/2017 (80%)

Grades that are part of a composite or rollup grading setup are indicated.

You can also view the Grading Scale or Rubric. Select the specific grade, and click the blue icon on the Detail Page.

Ceramics I		
(Q2) Quarter Grade	In-p	B 🟮
	Grading Key	
	GRADE	MIN PERCENT
	А	90.0
	В	80.0
	С	70.0
Click Close to close the Grading Key view	D	60.0
	F	0.0



Grade Book Updates

This tool lists all of the assignments scored or updated in the last 14 days. Click on the **assignment** or the **course name** to view details.

Grade Book Updates	
Recent Updates	
Oceans Box Project	30/50
Prin Zoology H	(60%)
Extra Credit - Donate Zoology or Animal Books Prin Zoology H	Multiple Scores >
Native Animals to Nevada	20/20
Prin Zoology H	(100%) >
State Birds	50/50
Prin Zoology H	(100%)

Attendance

This tool lists the absences, tardies and early releases for attendance taking periods in the selected term. Navigate between terms using the option at the top.

Click on a **period** to view details. On the detail page, absences, tardies, and early releases are divided by type (excused, unexcused, exempt, or unknown), with all absences, tardies and early releases listed.

When recorded attendance is via present minutes, this attendance screen displays the total Present Time and Expected Time by section. Click on a **section** to view the Time In, Time Out, and Present Time recorded by date.

Q2 (10/15-12/21)		< Previous	() Ci	urrent	Next >			
COURSE	ABSENT	TARDY	EARLY	RELEASE			De	tail Page
Ceramics I	4	0	0		>			/
Painting I	1	0	1		>			
Prin Zoology H	4	0	1		>			*
Student Aide	4	0	0	Ceram	ics I	ABSENT	TARDY	EARLY RELEASE
				Excused		0	0	D
				Unexcuse	ed	4	0	0
				Exempt		0	0	0
				Unknown		0	0	0
				Absen	ces			
				11/05/20	118 - Absent Unexcused			
				10/30/20	118 - Absent Unexcused			
				10/24/20	118 - Absent Unexcused			
				10/16/20	18 - Absent Unexcused			



Schedule

This tool shows the student's schedule for each term, including any day rotations. Schedules shown are for the whole year, all terms, and all of the student's enrollments.

Each schedule includes the times of the periods during the day and the student's courses, with the teacher's name and room assigned. If a day rotation is in place, the day is indicated in the top right corner of the schedule. Click on the **course name** to view details.

District HS				
Q1 (08/13-10/12)		< Pri	evious O Current	Next >
01 7:00AM - 7:40AM	English 12	ZEH, ANA M	Rm: CPD Start: 08/13/2018	Detail Page
02 7:45AM - 8:23AM	AP U.S. Govt/Pol	VISCOSI, TRACY L	Rm: B8-116 Start: 08/14/2018	
03 8:28AM - 9:06AM	Ceramics I	SPRENGERT, MARY F	Rm: B8-C5 Start: 09/14/2018	Ceramics I
04 9:11AM - 9:49AM	Student Aide	SANCHEZ, STEPHANIE M	Rm: B8-114	Testher Information SPRENNERT, MARY F SPRENNERGNCCSD NET
05 9:59AM - 10:37AM	Prin Zoology H	BONALES, G	Rm: B8-C7	Course - Section Number 70550001 - 2
				Period 03
				Room BB-C5
				Uncoming Assignments
				opconing / longimento

Academic Plan

This tool displays the student's assigned Academic Program and the courses the student has planned to take in each school year. Students can add courses to their plan, and print their **Course Plan** and their **Progress Report** from here.

Note: View the Academic Plan on a larger device, if possible.

When first accessing the Academic Planner, select and/or verify an **Academic Plan** from the drop-down list. Also select the desired **Post Grad Location** (where you are going to attend college) and your **Post Grad Plans.** Click the **Next** button to view the student's Course Plan.

	Academic Plan 🔛 Save 🗇 Course Plan Rep	port Progress Report Search the Course Calalog	*				
Academic Plan	Program: JHS Graduation Program						
	I, Michael Student, approve this Academic Plan.						
Choose an Academic Plan: 18+ College and Career Ready Diploma	ALSIE: Course Requested to the Coold Studies ALSIE: Course Requested to the Presonal & Francial Litracy ALSIE: Course Requested to the Study						
	Grade: 09 0.0/6.0	Grade: 10 2.0 / 7.0 0	Grade: 11 2.0 / 6.0 0	Grade: 12 1.0 / 2.0 0			
Post Grad Location In-State V Post Grad Plans Continuing Education V	English/Language Arts (3.0 / 4.0)						
	0.0 / 1.0	1.0 / 1.0	1.0 / 1.0	1.0 / 1.0			
Next		= ELL029821 ELL 10 Engl Lang Arts - 0.5	> ENG033121 Engl Lang Arts 11 - 0.5	×ENG038121 AP Lang & Composition - 0.5			
		= ELL029822 ELL 10 Engl Lang Arts - 0.5	= ENG033121CAI Engl Lang Arts 11 - 0.5	× ENG038122 AP Lang & Composition - 0.5			
	ALERT: Not enough credits selected in English/Language Arts to mee	t the minimum plan requirements.					



- To print a copy of the Progress Report of the selected Academic Program, click the Progress Report button.
- Choose which program to print the progress, select to print a Summary or a Detail of the progress, and click Generate Report.
- The Summary Report includes information on the student's assigned graduation program, their on-track status, and the student's progress.
- The Detail Report includes all of the information in the summary report, plus the information on the specifics of the requirement, and allows the selection of credit type details, course requirement details, test requirement details and compound requirement details.

Progress Report Editing disabled for parents	C acadPlanProgressBate	:h.fop - Goog	le Chrome					-	- 🗆	×
Academic Plan Progress Report										
This report will display the student's progress toward completion of an Academic Program										
		18-19			Academi	ic Pla	n Progre	ss Report		I
Viewing progress toward Academic Program 17+ Standard Diploma (Graduation)	East Care	er and Tech	nical			м	an, Iron			I
Report Type 🛞 Summary 🔘 Detail	Academy HS (624) 6705 Vegas Valley Dr. Las Vegas NV 89142 Generated on 05/20/2019 03:47:59 PM Page 1 of 1				Grade: 09 Student Number: 12268270 Program: 17+ Standard Diploma (Graduation) Counselor:					
	* Asterisks indicate student	does not meet requ	uirement							I
	Credit Type	09	10	11	12	Cre ER	dit Status IP PL	Overflow	Total	
Generate Report Cancel	English Mathematics	0.5/1.0	0.0/1.0	0.0/1.0	0.0/1.0	0.0	0.5		*0.5/4.0	I
	Science	0.5/1.0	0.0 / 1.0			0.0	0.5		*0.5 / 2.0	
	WrldHist/Geo/Hum (S1)		0.0/0.5			0.0			*0.0 / 0.5	
	US History (S1)		0.070.5	00/05		0.0			*0.0/0.5	
	US History (S2)			0.0 / 0.5		0.0			*0.0 / 0.5	
	US Gov (S1)				0.0/0.5	0.0			*0.0 / 0.5	
	US Gov (S2)	05/10	00/10		0.0/0.5	0.0			*0.0 / 0.5	
	Health Ed	0.0/0.5	0.071.0			0.0	0.0		*0.0/0.5	
	Use of Computers	0.0/0.5				0.0			*0.0 / 0.5	
	Electives	0.5/1.0	0.0 / 1.0	0.0/3.0	0.0/2.5	0.0	0.5	0.5	*1.0 / 7.5	
	Arts/Hum/CTE	0.570.0	0.0/6.0	00/60	0.0/4.5	0.0	3.0	-0.5	*3.0 / 22.5	
		0.010.0	0.070.0						0.01 22.0	
					Evaluation					
	Test Requirements	1107.0			Criteria	Pro	gress			
	College & Career Readiness	s (ACT Composite o	or Sub Score) - or	ne score displays	Une test sco	re Sca	sie: 16.000			
					Scale: 0.000	ĩ				
	College & Career Readiness	s (ACT Writing)			One test sco	re *				
					is at or abov	e				
					Scale: 0.000					



Fees

This tool provides a list of all fees assigned to a student/child. Fees that are still owed, have been paid, or were voided appear on the list, followed by the ongoing balance for these fees.

There is also a **School Year** drop-down list to view fees assigned to the student for a specific school year. Use the **Student** drop-down list to see specific information for each student/child.

Fees					
Person All Total Due: \$80.00	School Year	•	Type Unpaid 🔻		0 Items in Cart \$0.00
DESCRIPTION	DUE DATE	PERSON	FEE BALANCE		
NVLA-CBE Spanish	01/17	Test, Joseph Alex M	10.00	Add to Cart 🔹 >	My Accounts
NVLA-Summer Course Fee	05/31	Test, Joseph Alex M	70.00	Add to Cart 🔹 >	
		Subtotal	80.00		

Documents

This tool collects files relevant to the student, including learning documents such as a PDF version of the student's schedule, progress report, report cards, and unofficial transcripts. Click on an entry to view the file as a PDF.

Documents	
Student Schedule	>
Secondary Progress Report	>
Secondary Report Card	>
Custom Unofficial Transcript	>



More

This tool displays the following:

Nore		
Address Information	>	Quick Links
Assessments	>	Clark County School Meals Applica
Health	>	
Important Dates	>	
Lockers	>	
Meal Benefits	>	
Online Registration PARENTS ONLY	>	

Address Information (Household Phone Number)

Address information for the students in the household. Parents have the ability to change their household phone number here but will need to contact the school in order to change the household address.

To update the household phone number:

- **4** Select the **Update** button
- Enter the updated household phone number
- Select the Update button on the bottom

Note: The current user's contact preferences (phone numbers and email addresses) can be updated by navigating to User Menu (Silhouette icon) > Settings > Contact Preferences.

Address Information	>	JAM Household
Assessments	>	Phone
Health	>	(702)123-0000
Important Dates	>	
Lockers	>	K Back
Cafeteria Balance	>	Update Household Phone Number
Online Registration PARENTS ONLY	>	You are updating the following phone number
		(702)123-0000
		(702)123-0001x



Assessments

Lists the student's test scores for state, national and district tests.

Health – Parents Only

Immunization information will display.

Important Dates

Lists holidays, late starts, and other school calendar events.

Lockers – Campus Student Only

This tool provides locker location and the combination, if enabled.

Cafeteria Balance

This tool shows cafeteria balances.

Online Registration – Parents only

A link to the Online Registration application for the current school year.

Quick Links

Displays the website for the District.

School Meals Application, if enabled.