



## **Network of Support for CCSD Families**

**Updated:** November 16, 2020

The Clark County School District (CCSD) has reached out to our business and community partners to identify a network of support for our families impacted by the economic disruption caused by the coronavirus pandemic and quarantine response. CCSD families can find information on the support programs for eviction assistance, utilities, food, and more listed below that are offered by our partners to help those individuals affected who qualify. This list will be updated as changes are made.

**The CARES Housing Assistance Program (CHAP)** application website launched on Oct. 15 to provide assistance to residents who have suffered financial hardship due to COVID-19. **Are you in need of mortgage or rental assistance?** Clark County encourages residents to apply as soon as possible for this financial assistance that pays for rent or mortgage and utilities costs including past due and late fees incurred as of March 1 of this year. Anyone who has lost a job, is working fewer hours, or has any impact related to COVID-19, struggling to pay rent or mortgage should **please go to the following link** <https://chap.clarkcountynv.gov/> **and click *Check if I might qualify for CHAP* to apply as soon as possible.** If you are unable to go to the link please contact the CHAP Helpdesk Number at 702-455-4071.

**Catholic Charities of Southern Nevada** has worked since 1941 with the mission to serve those in need — the most vulnerable — regardless of race, religion, or creed. Catholic Charities operates 16 programs providing: Family services, food services, immigration and refugee services, and homeless and housing services. For additional information, please visit [CatholicCharities.com](http://CatholicCharities.com) or contact their office at 702-385-2662.

**CenturyLink** asks all affected families needing assistance to visit the following link: <https://www.centurylink.com/home/help/account/pay-bill/how-to-make-payment-arrangements.html>. Families will need to provide the name on the CenturyLink account and the account number.

**The City of Boulder City Utility Billing Office** is willing to make payment arrangements for CCSD families affected by the recent pandemic issues. Please call their office at 702-293-9244 option 2, or email them at [utilities@bcnv.org](mailto:utilities@bcnv.org) and their staff can make arrangements on a case-by-case basis with each CCSD family.

**City of Henderson** residents who have been financially affected by COVID-19 are eligible for assistance through the city's Resident Recovery Grant. One application for Utilities, Childcare, and Internet. Apply at <http://bit.ly/ResidentGrant>.

**Clean Shot Living, LLC** offers free sober living housing accommodations to people exiting rehab for drugs/alcohol who don't have a stable living situation or are facing homelessness. Email [rmeduff@cleanshotliving.com](mailto:rmeduff@cleanshotliving.com) or call 202-867-2479.

**Community Food Assistance Program** is available to all Clark County residents in need. Each order contains approximately 40 lbs. of assorted food items. Place an order online at [bit.ly/communityfoodprogram](http://bit.ly/communityfoodprogram) or call 702-227-8842. Provide order number and photo ID at pickup, 710 W. Lake Mead Blvd.

Note: Daily pickup times are limited. For individual home delivery, wait for a call to confirm delivery date/time and provide your order number and photo ID to driver upon delivery. To join the text list for notifications of Pop Up & Give Events, text POPUP2020 to 484848.

**Connecting Kids Nevada's Family Support Center** aims to connect every Nevada student in need with reliable internet and devices to enable distance learning. CCSD and Connecting Kids have established a partnership with Cox Communications to provide internet connectivity for distance education for families who qualify. Hotspots are also available for eligible families who cannot access the internet through Cox Communications. For more information, visit [ConnectingKidsNV.org](http://ConnectingKidsNV.org) or call the Family Support Center at 1-888-616-2476.

**Cox Las Vegas** continues to provide options and alternatives to customers who have been impacted by the coronavirus. Please visit <https://www.cox.com/residential/support/coronavirus-response.html> for updated information.

**HELP of Southern Nevada** will assist families with their gas bills, diapers for children up to age three, and employment assistance. Preferred method of contact is email [info@helpsonv.org](mailto:info@helpsonv.org), or call 702-369-4357.

**HELP of Southern Nevada Las Vegas Diaper Bank** will assist families with diapers for children up to age three, by appointment only. To schedule an appointment, call 702-369-4357 or email [diapers@helpsonv.org](mailto:diapers@helpsonv.org).

**Home Means Nevada, Inc. (HMN)** offers a portal to access assistance for Nevada homeowners impacted by the COVID-19 pandemic, including foreclosure mediation programs at <http://www.homemnv.org/>

**HopeLink of Southern Nevada** will assist families in several ways: **For rent, mortgage, or utility assistance, please call 702-566-0576, ext.312; for intake 8-10 a.m., Monday-Thursday.** Food assistance is available from 1-5 p.m., Monday-Thursday by advance appointment, email [info@link2hope.org](mailto:info@link2hope.org) or call 702-566-0576. Additional COVID-19 information and resources may be found on their website at [www.link2hope.org](http://www.link2hope.org). Click the red COVID tab.

**Las Vegas Valley Water District** wants all affected parties to contact them at 702-822-8671. They will ensure there is no service disconnection, no late fees applied, and payment arrangements can be made so that large balances can be spread over three months.

**Legal Aid Center of Southern Nevada** :The Vegas Strong Resiliency Center is a place of healing and support dedicated to serving as a multi-agency resource and referral center for residents, visitors and responders affected by the shooting at the Route 91 Harvest Festival. The Center is managed by Legal Aid Center of Southern Nevada, and is staffed by knowledgeable and caring professionals to help people access resources to help them build strength and resiliency in the aftermath of this incident. For more information, please go to <https://www.vegasstrongrc.org/> or call 702-455-2433.

**Lutheran Social Services of Nevada** can assist families with food, rental, and utility assistance; birth certificate and identification recovery; and connection to other benefits, such as SNAP and Women's Health Connection. For more information, e-mail [info@lssnv.org](mailto:info@lssnv.org).

**NV Energy** offers a variety of flexible payment programs to help pay energy bills. Additionally, bill payment assistance options are available. Visit [nvenergy.com](http://nvenergy.com) or call 702-402-5555 to speak with a representative.

**Nevada's statewide moratorium information** additional information is available through the following:

- [CDC](https://www.cdc.gov/coronavirus/2019-ncov/covid-eviction-declaration.html) - Access to the CDC Order, the downloadable declaration form, and answers to frequently asked questions at <https://www.cdc.gov/coronavirus/2019-ncov/covid-eviction-declaration.html>
- [Legal Aid Center of Southern Nevada](http://www.link2hope.org).

**Outreach Forever**, a new non-profit organization, focuses on helping the community to apply for government resources. Their mission is to provide support, advocacy, and outreach services to Las Vegas families and individuals in need. Visit their website: <http://outreachforever.org>.

**Overton Power District No. 5** appreciates CCSD teachers, employees, and students. If an OPD5 customer experiences payroll delays or problems related to Covid-19, they should call OPD5 at 702-397-2512 or 702-346-5710. The OPD5 customer service team will help schedule arrangements to prevent penalties, late fees and disconnects for non-payment.

**Rent and Mortgage Payment Assistance** to access statewide and local resources and programs offering potential assistance to help with rent, mortgage, or receipt of rental payments, go to the portal available through the Nevada Housing Division at <https://housing.nv.gov/>.

**Rent Mediation Program:** [Senate Bill 1](#) from the 32nd Special Session of the Nevada Legislature authorizes courts to grant a stay of eviction proceedings if the courts establish a mediation program. Under this authority, the Nevada Supreme Court adopted a new eviction mediation program to steer certain types of eviction cases into mediation in the hopes that landlords and tenants could resolve their disputes themselves, instead of arguing in court, thereby reducing the number of people in the courthouse during the COVID-19 pandemic. For additional information and answers to frequently asked questions, visit <http://www.homemnv.org/renter-connect/>

**Republic Services** is willing to work with affected CCSD families on a case-by-case basis. Families may contact 702-599-5505 or email at [jwalters4@republicservices.com](mailto:jwalters4@republicservices.com) and identify themselves as a CCSD parent/guardian/caregiver.

**Southwest Gas (SWG)** is happy to support CCSD families affected by the pandemic and will waive any late fees, charges, or potential disconnections during this challenging time. Families can contact 877-860-6020 to let SWG know they are in need of assistance.

**Three Square** is committed to providing wholesome food to hungry people, while passionately pursuing a hunger-free community. For food assistance or other social service support, please call the Three Square Center at 702-765-4030 or visit [threesquare.org](http://threesquare.org) for a complete list of Three Square's distribution sites and hours of operation.

Other resources, including housing assistance, can be found at [www.nevada211.org](http://www.nevada211.org), [www.uwsn.org/gethelp](http://www.uwsn.org/gethelp), and [www.bhoptions.com](http://www.bhoptions.com).

This information will be updated as new partners participate in the network of support. For additional assistance that is not listed above, please email [ENGAGECCSD@nv.ccsd.net](mailto:ENGAGECCSD@nv.ccsd.net).

*Note: These programs are only for families impacted by the coronavirus pandemic and resulting in economic disruption.*